

Legal documents

ERIUS PHONE · Version 1.0 · Effective 13 October 2026

Protremix Technology Limited · Licence no. 07011554 (Innovation City Authority, Government of Ras Al Khaimah) · Office A, Innovation City Business Centre, RAK BANK ROC Office, Ground Floor, Al Rifaa, Sheikh Mohammed Bin Zayed Road, Ras Al Khaimah, United Arab Emirates

The legal documents that apply to ERIUS PHONE, a service of Protremix Technology Limited. Each is published as its own page with a printable copy.

1. Documents

Document	What it covers	Status
Terms of Service	The contract for use of the Service: accounts, devices, calls, fees, liability, governing law	Version 1.0, effective 13 October 2026. Clause 9 (fees) not yet in force
Privacy Policy	What personal data we process, why, for how long, who receives it, your rights	Version 1.0, effective 13 October 2026
Data Processing Addendum	Processing of personal data on behalf of business customers	Version 1.0, effective 13 October 2026
Acceptable Use Policy	What may not be done with the Service	Version 1.0, effective 13 October 2026
AI Disclosure Policy	How calls by an AI persona are labelled, and customers' duties	Version 1.0, effective 13 October 2026
Refund and Cancellation Policy	Cancellation and refunds for paid plans	Version 1.0, not yet in force
Call Minutes and Fair Use Terms	How call time is measured, expiry, usage limits	Version 1.0. Metering rules describe the Service today; purchased minutes not yet in force
Cookie and Tracking Notice	Cookies and tags on this website	Version 1.0, effective 13 October 2026
Security Contact and Vulnerability Disclosure	Security contact and rules for security research	Version 1.0, effective 13 October 2026
Imprint	The legal entity, licence and address	Version 1.0, effective 13 October 2026

2. Provider

- 2.1 ERIUS PHONE is provided by Protremix Technology Limited, business licence no. 07011554 issued by the Innovation City Authority, Government of Ras Al Khaimah, Office A, Innovation City Business Centre, RAK BANK ROC Office, Ground Floor, Al Rifaa, Sheikh Mohammed Bin Zayed Road, Ras Al Khaimah, United Arab Emirates.
- 2.2 These documents are governed by the laws of the United Arab Emirates as applied in the Emirate of Ras Al Khaimah.
- 2.3 Online sales are closed. No fees are charged and sign-up is by invitation. Documents marked "not yet in force" are published so that they can be read before paid plans open.

3. Earlier text

- 3.1 The early-access privacy and terms text published before 13 October 2026 remains available at eriusphone.com/legal for reference. Clause 1.4 of the Terms of Service states when these documents replace it for an existing Account.

Version history

Version	Effective date	Change
1.0	13 October 2026	First published version.